This is a reminder that Pay.gov will be implementing a production software upgrade from version 3.3 to version 3.4 on Sunday, August 13th between 2 AM and 8 AM. Pay.gov will be unavailable to process payments during that time period.

The new version of Pay.gov has been available for testing in our QA environment (https://qa.Pay.gov/paygov) since July 12th.   However there have been some changes to fix issues with the new release since that date. If you have already conducted tests against the new version of Pay.gov it is recommended that you continue to test against Pay.gov to make sure any changes made from July 12th to today have not impacted your application or business process.

If you have not had an opportunity to test your application or business process with the new version of Pay.gov please try to conduct testing this week.   The feedback received from agencies has helped greatly in assuring that this version will be released without impact to agencies or customers.

Please contact the Pay.gov Technical Support Help Desk by email at pay.gov.clev@clev.frb.org or by phone at 800-624-1373, option 2, to discuss any questions or concerns.

Regards,
eGovernment Customer Service
Federal Reserve Bank of Cleveland